

DENTAL GRADE INGREDIENTS

MEDICAL INDUSTRY DESIGNED

**DELIVERS RESULTS** 

Santoring system

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## Santoring mile

### teeth whitening system

Congratulations on purchasing a Santorini Smile Teeth Whitening System, which complies with European, United Kingdom and Australian regulations.

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### Introduction

Complete your transformation from drab to exotic with Santorini Smile Professional Teeth Whitening Systems or take home teeth whitening systems. Santorini Smile Teeth Whitening System uses approved levels of peroxides and effective exotic natural ingredients to produce gorgeous bright white teeth for a more confident you. Only the highest grade ingredients to produce between 2 - 6 shades of whiter teeth. Santorini Smile has worked tirelessly to perfect the ultimate teeth whitening system. Enjoy a whiter smile the safe and healthy way with Santorini Smile!

### Can all teeth be whitened?

Peroxide gels are great for removing most common stains (red wine, coffee and tea, tobacco, aging, etc). However other types of stains such as those caused by antibiotics or discolouration one is born with are difficult to whiten. It is not possible to turn teeth whiter than their original natural white. In some cases even normal teeth will achieve only minor whitening improvement no matter what product you use because they just don't react. Artificial dental work such as crowns, bonding, caps, veneers, bridges or composite fillings will also NOT respond to bleaching. Customers with artificial teeth wishing to whiten their natural teeth can use our products. In general results will vary from customer to customer depending on their enamel.

### Santorini Smile Exotic Natural Formula (Removes Stains)

Santorini Smile Exotic Natural Formula is a zero peroxide whitening gel. Our Exotic Natural Formula not only whitens your teeth, it also contains natural ingredients like Pomegranate and Chamomile that can boost your gums and enamel, thus creating better overall oral health. With so many teeth whitening products out there on the market currently, finding the right one for you and your clients can be a daunting task.

Santorini Smile Exotic Natural Formula will give you the following benefits:

- Removal of sturdy and stubborn stains, also known as intrinsic stains (i.e coffee, smoking, red wine)
- Preparing the teeth for a double treatment allowing the peroxide to remove yellowing of the teeth to achieve better results.
- Results in only 20 minutes
- Fully compliant product with Europe, United Kingdom and Australian standards.

### Santorini Smile 18% Carbamide Peroxide (Removes Stains & Starts Whitening Teeth)

Carbamide Peroxide is considered the second step in a three step process of achieving white teeth. There are certain advantages of using carbamide peroxide as well. Carbamide peroxide is a stable compound that breaks down in to hydrogen peroxide and urea and releases free radicals to whiten you teeth. This results in the formation of certain by-products during the process of oxidation. These by products are usually colourless, which creates a whitening effect on the teeth. It is a fact that free radicals are required for whitening. The more free radials the more stain removal power. Carbamide Peroxide finishes removing stains and also begins the whitening process.

### Santorini Smile 6% Hydrogen Peroxide (Whitens Teeth)

When you get your teeth whitened, Hydrogen Peroxide is the most commonly used active ingredient, whilst Santorini Smile Exotic Natural Formula removes visible intrinsic stains, our 6% Hydrogen Peroxide formula reacts with the molecules that cause staining and discolouration. The use of 6% Hydrogen Peroxide can safely and gently improve the whiteness of your teeth. Teeth sensitivity following use of 6% Hydrogen Peroxide is very low. Hydrogen Peroxide is the last step in the teeth whitening process.

### **Are both Hydrogen Peroxide and Carbamide Peroxide the same?**

No! They are completely different products both containing different levels of peroxide. There is a typical ratio of 3:1 between these two compounds, which means 6% of hydrogen peroxide is equal to 18% of carbamide peroxide. Therefore products containing hydrogen peroxide are often weaker than that of carbamide peroxide. However, products containing hydrogen peroxide are more efficient at whitening (once stains have been removed).



### Why use Santorini Smile Teeth Whitening System?

Santorini Smile has a range of teeth whitening treatments to suit everyone. From in salon treatments to take home kits we have an option for every body!

### How often should you use the Santorini Smile to whiten your teeth?

With the Santorini Smile Teeth Whitening System we recommend that you offer your customers a double-treatment the first time they get their teeth whitened.

**Option 1 -** For clients who are **new to teeth whitening**, the following double treatment option is recommended:

- Santorini Smile Exotic Natural Formula (Available in a syringe only)
- Santorini Smile 18% Carbamide Peroxide (Available in a syringe and a preloaded tray)

This combination is recommended for those new to teeth whitening as the peroxide-free Exotic Natural Formula is perfect for starting the stain removal process. It works on removing stubborn intrinsic stains (i.e coffee, smoking, red wine) and prepares the client's teeth for an 18% Carbamide Peroxide double treatment. Carbamide Peroxide continues to remove built up stains and also begins the whitening process. This treatment combination is perfect for clients new to teeth whitening!

**Option 2** - For clients who have **previously whitened their teeth**, the following double treatment option is recommended:

- Santorini Smile 18% Carbamide Peroxide (Available in a syringe and a preloaded tray)
- Santorini Smile 6% Hydrogen Peroxide (Available in a syringe and a preloaded tray)

This combination is recommended for those who have previously whitened their teeth as these clients will have less intrinsic stains (i.e coffee, smoking, red wine) to remove and can focus more on the peroxide based teeth whitening process. The 18% Carbamide Peroxide treatment is the perfect starting point as it will freshen up teeth and remove stains whilst beginning the teeth whitening process. The second treament is 6% Hydrogen Peroxide - which is more efficient at whitening teeth once stains have been removed with 18% Carbamide Peroxide. The 6% Hydrogen Peroxide is the final step in the teeth whitening process and will truly brighten your client's smile.

After the double treatment, we recommend that they get their teeth whitened every 3-6 months. Depending on a person's consumption of coffee, tea, red wine, colas and other darkening agents such as tobacco, most people could probably usually benefit from a course every 3 months.

### **Maintenance between treatments**

Continuing the whitening process at home between salon treatments ensures a lasting whitening effect. Take Home Whitening Pens and gels are a necessary part of the treatment regime so that the customers can get their teeth a few shades whiter or work on specific teeth that need more whitening than others (usually the lower teeth). Please refer to After Treatment Care section.

### The 5 key elements of teeth whitening:

### Exotic Natural Formula/Hydrogen Peroxide/Carbamide Peroxide

When Exotic Natural Formula/Hydrogen Peroxide/Carbamide Peroxide combines with the moisture in your mouth and releases stains that have built up over time.

### Light

The conversion of hydrogen peroxide to hydroxyl radicals can be accelerated and sustained by exposure to certain wavelengths of light, basically from about 400 to 560 nanometers. The simulated light from the blue LED accelerates the conversion of hydrogen peroxide into powerful, whitening hydroxyl radicals. Our flexible mouth tray acts as a lens to focus the light.

### Pressure

Pressure and contact are required to force hydroxyl radicals onto the enamel of your teeth. Once inserted in the flexible mouth tray, mild pressure forces the gel onto the teeth.

### Heat

Hydrogen Peroxide becomes more active as it heats up, releasing more of its powerful hydroxyl radicals than would occur at lower temperatures. The heat generated by your mouth is essential in facilitating this process.

### **Exposure**

Length of exposure is key to effective whitening. Santorini Smile Teeth Whitening System technology will brighten your smile in as little as 20 minutes.



### **Steps in the Teeth Whitening Process**

### **Step 1: Client Enquiry – Booking In the Client**

This is the perfect chance to up sell an entire system prior to meeting with the client. Discuss with client the fantastic teeth whitening system and the benefits of the three different Santorini Smile treatments options (Please refer to double treatment information on previous page) Most clients will see a two shade difference however clients can see results produced up to 4+ shades with the use of the entire system.

### Suggested Pricing to entice a customer to purchase the entire system

A single session of 20 minutes \$99.00

A double session of 20 minutes with a 15 minute break \$149.00 normally \$198.00

(Total time 55 minutes)

A double session of 20 minutes with a 15 minute break \$176.00 normally \$243.00

(Total time 55 minutes) plus a take home maintenance pen

### **Step 2: Setting Up the Room**

Prior to the client arriving ensure the room is clean, neat and well presented. Some people use aromatherapy, which further enhance the client experience. This is individual to each salon, however nice touches such as these are remembered by the client.

### Checklist

- 1. Bed/Chair prepared
- 2. Trolley with the following
  - a. One Tray Pack which contains:
    - i. Mouth Tray
    - ii. Dental Bib (chain separate)
    - iii. Finger Wipe
    - iv. Vitamin E and Aloe swab
    - v. Paper Shade Guide
  - b. First Treatment Syringe/Preloaded Tray

(Please refer to double treatment information on previous page)

c. Second Treatment Syringe/Preloaded Tray

(Please refer to double treatment information on previous page)

- d. Chain for dental bib
- e. Protective Glasses
- f. Paper cup with room temperature water
- g. Gloves for technician.
- h. Mirror
- i. Sealable sandwich bag for the client to take home the mouth tray for home use.
- 3. Waste paper bin with plastic bag inserted

### **Step 3: Prior to Treatment – Booking In the Client**

When you book in the client ask them to clean their teeth prior to the appointment and if they wish to bring with them earphones so that they can enjoy some of their own preferred music during the treatment. Also, ensure the client is aware of the appointment duration - depending on the teeth whitening treatment option they select.



### Step 4: Prior to Treatment - Preparation of Client

It is important for the client to be well informed and feel comfortable that all staff are trained and knowledgeable about the teeth whitening process. It is also important that staff look professional and are confident in dealing with the client. Introduce yourself to the client and let them know you will be looking after them today throughout the entire process. Now is the time to talk about the 3 step system and lock in the entire follow up program of 3 monthly visits.

Discuss with the client about the following:

- First Treatment (Please refer to double treatment information on page 4)
- Second Treatment (Please refer to double treatment information on page 4)
- Maintenance between treatments
- 3 6 Monthly visits.

### **Step 5: Client Treatment**

- 1. Take the client to the pre set room and sit down with them to discuss the process.
- 2. Give the client the information sheet to read.
- 3. Ask the client to fill out the Consent Form.
- 4. Take a few minutes to explain the benefits of the Santorini Smile Teeth Whitening System over others.
- 5. Go over the recommended program for the client. (Remember a Double-Treatment is always recommended for first time clients.)
- 6. Seat the client comfortably and lean the chair back or lie down on a massage table.
- 7. Take a measurement on the Salon Shade Guide of the current teeth colour use a mirror and confirm the colour with the client .
- 8. Note the colour on the client treatment card.
- 9. Ensure the clients head is tilted back as saliva can drip from the mouth. Explain to the client that this is normal.
- 10. Put on gloves.
- 11. Place the dental bib on the customer's chest to protect against salvia or spilled liquids. Use chain to secure.
- 12. Give the client one of the finger teeth wipes so he/she brushes his/her teeth. The whitening gel is more effective on clean teeth. Discard into rubbish.
- 13. Give client the vitamin E and aloe swab to apply to lips to keep gums and lips moist during treatment.
- 14. Open the mouth whitening tray and fill the tray with syringe then give it to the client and explain how to insert into mouth. Rest the lips on the cheek retractor.
- 15. Repeat steps for double treatment.



### **Instructions for the Teeth Whitening Treatment - Syringes**

### **Step 1: Filling the Mouth Tray**

Hold the mouth tray by the handle. Place the tip of the syringe on the centre of the upper inside wall of the tray. Squeeze a line of whitening gel from the centre to the right until you reach the end of the tray making it thinner as you move towards the end of the tray. Repeat the process but making your line to the left.

Now spread the gel evenly over the inside wall of the tray from top to bottom. Repeat the process on the bottom part of the tray. When applying the gel into the mouth tray, make sure not to use too much gel. Doing so may cause the gel to squeeze onto the gums and irritate them. Our syringes come with 3ml of gel, which is enough for 3 treatments. On the top part of the tray you should use 0.5 ml of gel and the same amount on the bottom part.

You should never put anything in the customer's mouth; instead ask them to do it themselves. This is a cosmetic procedure, and as such you are not allowed to put anything directly in the customer's mouth. If you do, it could be considered practicing dentistry without a license. This could easily get you into trouble so please remember it at all times and make sure you train your employees accordingly.





### Step 2: Double Treatment - Part 1

(Please refer to double treatment information on page 4)

Once the time has been set at 20 minutes, place the head of the lamp within 5cm of the clients mouth without the lamp actually touching the customer. The light must shine directly on the teeth in order to activate the gel.

The mouth guard will hold the lips apart so that the teeth receive maximum exposure to the light. At this point, before turning on the light, it is a good idea to warn the customer that during the process some of the gel might squeeze onto the gums and that this might produce a tingling or even stinging sensation. Tell them that this is normal and very tolerable. If you don't warn them and their gums begin to sting during the procedure, they will try to get your attention and ask you if it is normal or they might want to stop. So it is always best to warn them ahead of time. Most of them will go through the entire process even if their gums are stinging a little.

NB: If the stinging becomes intolerable, cease treatment immediately.

Once the customer's mouth is open and you have put the lamp close to the mouth, press the Start button. You can now leave the customer and do other things while the light is on in practice we recommend that you check up on the customer every few minutes.

A 20 minute treatment (single session) typically yields an improvement of 2-4 shades.

Before the timer stops you should prepare 2 disposable cups - one of them empty and the other with water.

The lamp will stop automatically once the timer has counted down to zero. Once it stops ask the customer to give you his/her tray and set it aside (you will need to clean it and apply fresh gel from the customer's syringe). Immediately after receiving the tray give the customer the 2 cups so he/she can spit into the empty one and rinse with the one with water. After the customer has finished rinsing, provide a mirror so that he/she can see his/her teeth and appreciate the amount of whitening that has already taken place.

### **Step 3: Double Treatment - Part 2**

You should recommend to your customers that they get a double treatment because the results are more dramatic. Especially if they have never whitened their teeth before! (Please refer to double treatment information on page 4)

With better results, your customers will be more inclined to refer their friends. We recommend that you give customers a 15 minute break before proceeding with the second treatment in a row. This is a good time for the client to have a stretch go to the bathroom or to read some salon information on other services available. A double treatment (which is two consecutive 20 minute treatments in a single visit) typically yields an improvement of 4 plus shades. The more treatments a person does the whiter their teeth get.

### Check the clients teeth/gums

Be sure that there are not any white spots or irritation prior to the second treatment. The client should reapply the vitamin E.



### **Instructions for the Teeth Whitening Treatment - Preloaded Trays**

### Step 1:

Using preloaded trays takes the hassle out of in salon teeth whitening treatments. Therapists do not need to place the teeth whitening product in the tray at all!

### Step 2: Double Treatment - Part 1

(Please refer to double treatment Option 2 information on page 4)

Simply open the 18% Carbamide Peroxide preloaded tray packaging ask the client to place in their mouth themselves. This is a cosmetic procedure, and as such you are not allowed to put anything directly in the customer's mouth. If you do, it could be considered practicing dentistry without a license. This could easily get you into trouble so please remember it at all times and make sure you train your employees accordingly.

Once the time has been set at 20 minutes, place the head of the lamp within 5cm of the clients mouth without the lamp actually touching the customer. The light must shine directly on the teeth in order to activate the gel.

The mouth guard will hold the lips apart so that the teeth receive maximum exposure to the light. At this point, before turning on the light, it is a good idea to warn the customer that during the process some of the gel might squeeze onto the gums and that this might produce a tingling or even stinging sensation. Tell them that this is normal and very tolerable. If you don't warn them and their gums begin to sting during the procedure, they will try to get your attention and ask you if it is normal or they might want to stop. So it is always best to warn them ahead of time. Most of them will go through the entire process even if their gums are stinging a little.

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The lamp will stop automatically once the timer has counted down to zero. Once it stops ask the customer to give you his/her tray and set it aside. Immediately after receiving the tray give the customer the 2 cups so he/she can spit into the empty one and rinse with the one with water. After the customer has finished rinsing, provide a mirror so that he/she can see his/her teeth and appreciate the amount of whitening that has already taken place.

### **Step 3: Double Treatment - Part 2**

The client can now either choose to use a new 6% Hydrogen Peroxide preloaded tray or you can clean the previously used tray and apply fresh gel from the customer's syringe. You should recommend to your customers that they get a double treatment because the results are more dramatic. Especially if they have never whitened their teeth before! (Please refer to double treatment information on page 4)

With better results, your customers will be more inclined to refer their friends. We recommend that you give customers a 15 minute break before proceeding with the second treatment in a row. This is a good time for the client to have a stretch go to the bathroom or to read some salon information on other services available. A double treatment (which is two consecutive 20 minute treatments in a single visit) typically yields an improvement of 4 plus shades. The more treatments a person does the whiter their teeth get.

### Check the clients teeth/gums

Be sure that there are not any white spots or irritation prior to the second treatment. The client should reapply the vitamin E.



### **After Treatment Care - Take Home Whitening Pen**

Continuing the whitening process at home between salon treatments ensures a lasting whitening effect. Take Home Whitening Pens are a necessary part of the treatment regime so that the customers can get their teeth a few shades whiter or work on specific teeth that need more whitening than others (usually the lower teeth). This twist and click pen is very easy to use.

The customer needs to turn the handle a few clicks until the gel extrudes through the brush tip, brush the gel on the visible part of the teeth. The customer should do this for 15 minutes daily for 7 days in order to continue the whitening process. Depending on their teeth whitening history they should alternative between two different types of pens (Please refer to double treatment information on page 4)

**IMPORTANT:** Make sure you tell your customers NOT to eat or drink anything except water for at least one hour and preferably two hours after the treatment. They should also avoid coffee, tea, cola's, red wine, grape juice, other dark liquids, sauces for at least 24 hours and preferably 48 hours.

### Santorini Smile Teeth Whitening System is not suitable for the following clients:

- Pregnant or lactating women
- People with poor enamel or decalcification caused by excessive use of fluorides.
- People with periodontal disease including gingivitis or gums in poor condition
- People who wear braces or who had their braces removed less than 6 months ago
- People who recently had oral surgery
- People with decaying teeth or exposed roots
- People with open cavities
- People with a history of allergic reactions to peroxide products
- People with silver fillings in, near or behind the front teeth
- People under the age of 18



### **Product Range**



Santorini Smile™ Teeth Whitening Salon Investment Deal 2



Professional Teeth Whitening LED Lamp



Santorini Smile™ Teeth Whitening Salon Investment Deal



Express LED Lamp



Preloaded Whitening Tray Carbamide Peroxide 18%



Preloaded Whitening Tray Hydrogen Peroxide 6%



Syringes Zero Peroxide Whitening Gel



Syringes
Carbamide Peroxide 18%



Syringes Hydrogen Peroxide 6%



### **Product Range**



Whitening Pens Zero Peroxide Whitening Gel



Whitening Pens Hydrogen Peroxide 6%



Remineralizer Gel



Tray Pack



Santorini Smile™ Teeth Whitening Box



Santorini Smile™ Teeth Whitening System



Santorini Smile™ Refill Gel Kit



Santorini Smile™ Activated Teeth Whitening Charcoal



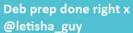
Santorini Smile™ Complete Take Home Collection



### **Before & After Photos**







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## Santoringmile

teeth whitening system

At BeautyExpo Melbourne Glenn from Professional Beauty stopped by a for a quick in salon teeth whitening treatment!

What a before and after!

"Thanks for the sparkling white teeth!"
- Glenn Silburn - Professional Beauty



# NOT ALL CHARCOAL TEETH WHITENING PRODUCTS ARE CREATED EQUALLY

Santorini Smile™ Activated Teeth Whitening Charcoal features:

- √ Organic/Natural Materials
- ✓ Dental Grade Ingredients
- ✓ It is designed by the Medical Industry
- ✓ It delivers results
- ✓ PETA Cruelty Free and Vegan
- √ Australian Owned and Operated







### Santorini Smile - Teeth Whitening System Consent Form

This product is being purchased at		(Salon Name)
Thank you for purchasing the Santorini Smile Teeth Whiconsidered as an over the counter whitening system. Thing a tray and applicator and trained staff may demonstrate to place their hands in your mouth at anytime during the	is teeth whitening rate its use but ar	g system is self administered us- e in no way entitled or certified
You are welcome to use our led light source under the g this standard informed consent form.	uided parameters	s once you have read and signed
<b>Indications for use:</b> For cosmetic treatment of naturally dentures or veneers, or will not harm dental work. Our renamel of the teeth and gently oxygenates the discolous of the teeth whatsoever.	new formula whit	ening gel enters the porous
Cautions and disclaimer: A light source may aid in accel When used properly the results are dramatic but actual considered safe by independent studies, use of this light the results or substantiate claims that the light source w peroxide is what makes your teeth whiter not the LED la	results may vary. t is at your own ri hitens your teeth	While an LED light source is sk and we, by no means warrant
Signing this consent form frees all distributors, manufact with the use of this formulation or system or additional dentist before using any teeth products. Do not use if prease or other medical conditions exist in the mouth. Do to peroxide products. Do not chew or use tobacco or drieffects of tooth sensitivity or mild tissue irritation may of day or two. Avoid beverages that contain citrus and hot any adverse reactions terminate treatment and consult	use of any light so regnant or lactation not use if you hat ink alcohol during occur but are usua and cold drinks fo	ource. Always check with your ng. Do not use if periodontal disve a history of allergic reactions your treatment. Temporary side ally transient and may last for a or the next 24 hours. If you have
free all associates, manufacturers, their distributors, and use of this product or light source. Furthermore, I will not any damages general or unforeseen, present or future, for rectly or indirectly by the use of this product or light sour and advice by our trained professionals in regards to tee and therefore is not guaranteed. I hereby declare that I stist before using this self administered over the counter declarations and consent to the use of hydrogen peroxicown risk.	ot hold liable the for any adverse cource. I understand the whitening or cours am 18 years old a teeth whitening	above mentioned associates for onditions of any type, caused dithat any claims, representations, our light source is not warranted and have consulted with my dentoroduct. I have read the above
I understand that the use of our or any light source used affiliates may not have bearing on the overall effect of the	-	
Signed:	Date:	
Email:	Mobile Numb	er:
Address: Suburb:	State:	Post Code:



## Santoring mile teeth whitening system

mediterranean<sup>®</sup>